

# Numed Cardiac Diagnostics

## Product Support Tech Tip

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**Equipment:** Cardioview 3000 / PC-ECG Link

**Noted Symptom:** 'Error: Sub or Function not defined' message when opening ECG

**Information & Recommended Action:**

This error can occur when Cardioview or PC-ECG Link is loaded on to a PC that had older version of Cardioview previously loaded. To correct the problem, perform the following:

1. Open Cardioview. Go to Options, Settings, click on the connection tab and make a note of the device type (12 Lead Cable or Biolog 3000) and the Com port settings.
2. Close Cardioview.
3. Open Windows Explorer (or Windows NT Explorer). To do this hold down the Windows key (between CTRL & ALT) and press the letter E. Alternatively open Windows Explorer via the Start Menu (Start, Programs, Windows Explorer for Windows 95/98/NT or Start, Programs, Accessories, Windows Explorer for Windows 2000)
4. In Windows 95/98, go to the folder C:\Windows\System. In Windows NT4/2000 go to the folder C:\Winnt\System. (Note the folder is System, not System32)
5. Delete the following files:
  - mmecg200.vbx
  - mmres100.dll
  - mmscp200.dll
  - mmscp.dll
  - mmscpecg.dll
6. Start the Cardioview program. Go to Options, Settings, click on the connection tab and make set the device type (12 Lead Cable or Biolog 3000) and the Com port settings to those noted in step 1.
7. You should now be able to open the ECGs.

For further assistance, contact Product Support on 0114 243 3896.